



# PREMIER NEWS

The Office of the Prime Minister's electronic newsletter, July - December 2018, Vol. 2 | Issue No. 1



World strives to hit the 1.5°C climate change target

**5**

PM donates to vulnerable children at Aminuis

**6**

Namibia urged to embrace the 4<sup>th</sup> Industrial Revolution

**7**

OPM wins a Bronze Medal at WIAS 2018

## From the Desk of the PS



**Mr. I-Ben Natangwe Nashandi**  
Permanent Secretary

I am pleased to welcome you to the electronic newsletter of the Office of the Prime Minister (OPM) where news and activities of the Office are shared with our both, internal and external stakeholders.

From a distance, one perceives the OPM as a big and overwhelming Office. However, at a closer inspection you realise that it is just another government office, albeit, with huge responsibilities to lead, support, and coordinate government institutions towards effective execution of Government functions.

It is, thus, humbling for me to be a part of the Office that is mandated to lead Government business and be able to play my part during tenure. No one holds a permanent post in the Public Service. We all come and go. Therefore, we must make sure that during our tenure, we do our best to serve the Namibian people to the best of our abilities.

I am not here to re-invent the wheel but to ensure that together as a team we achieve the mandate of the Office and continue to devise mechanism to improve service delivery.

I have an open door policy and my mantra remains: team work, team work and team work! I am not your boss, I am just a central member of the team. Let us work together.

They say if you want to go near go alone, but if you want to go far, go together. Pointing fingers towards each other, does solve anything, but pointing fingers towards alternative solutions solves everything. This is the spirit we all need to adopt in order to achieve more, collectively.

I urge all OPM departments to harmonise efforts and operate in a sync with each other as one body.

Enjoy Vol. 2, Issue 1 of the OPM's electronic newsletter and find time to make contributions so that we can have regular editions.

## PREMIER NEWS

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The *Premier News* is a quarterly newsletter published by the Office of the Prime Minister and produced by the Division: Public Relation and Communications.

The *Premier News* is one of the channels through which information and news about the Office of the Prime Minister is disseminated in and around Namibia.

The editor welcomes news items, press releases, letters, feature articles and photos relating to public service matters. Any contributions and enquiries should be addressed to the editor.

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## Editor's Note



**Rhingo Mutambo (CPRP)**

Welcome to Volume 2, Issue 1 of the electronic newsletter of the Premier News- the official newsletter of the Office of the Prime Minister.

OMG. Time flies!! The year just began and before we knew, it's already gone. Indeed, time waits for no one. It is, therefore, important that we should cherish and safeguard this important commodity. This speaks to the issue of time management.

They say good time management allows you to accomplish more in a shorter period of time, which leads to more free time, which lowers your stress levels and helps you focus, which leads to more career success. Each benefit of time management improves another aspect of your life. It seems this is one discipline that we all (including me) need to master.

Anyway, in the interest of time, let me hasten to inform you that in this edition we bring you a number interesting stories relating to climate change harnessing the 4<sup>th</sup> Industrial Revolution, staff identification access cards, youth unemployment, understanding 'social engineering attacks', PM donation to vulnerable children at Aminuis and disaster preparedness.

Since this will be our last issues before the festive seasons. Let me wish you all merry Christmas and a happy new year, in which we will strive to rededicate ourselves to service delivery and better time management.

*Enjoy reading the Premier News further.*

## Contents

- 3 World strives to hit the 1.5oc climate change target
- 4 OPM welcomes a new PS, Mr. I-Ben Nashandi
- 5 PM donates to vulnerable children at Aminuis
- 6 Namibia urged to embrace the 4th Industrial Revolution
- 7 OPM wins a Bronze Medal at WIAS 2018
- 8 Staff members reminded to wear access cards
- 9 Understanding 'social engineering attacks'
- 10
- 11 Office engagements at a glance!
- 12 OPM 2018 Year End Function in Pictures



## World strives to hit the 1.5°C climate change target

By Rhingo Mutambo

The world is fighting hard to contain the effects of climate change and to meet the global 1.5 degrees Celsius climate change target by adopting and implementing climate change Agreements signed by world leaders in 2015, to make the world a better place for all its inhabitants.

Hence, this year, the 24<sup>th</sup> Conference of the Parties to the United Nations Climate Change Conference, known as the COP 24, was held from 3-6 December 2018, at Katowice, Poland.

Speaking at the event on 3 December 2018, the Prime Minister Dr. Saara Kuugongelwa-Amadhila put emphasis on the implementation of the Paris climate Agreement which prods the COP 24 Parties to cut fossil-fuel emissions more rigorously in the years ahead, than they're currently doing.

In her statement the Prime Minister advanced that in order to fully and effectively operationalise the implementation of the Paris Agreement without further delays, there was an increasing need for the Parties to finalise the Paris Agreement rulebooks during this Conference.

She further called on the Parties to “unite and make bold steps” to make the world resilient to climate change. “We only have one planet and this planet is in our own hands to care and nourish in order for it to care and provide for us in return,” she stressed.

The Prime Minister is concerned that time is not on our side in the fight against raising temperatures, and she made an urgent call for the increase in the Nationally Determined Contributions (NDCs), to accelerate the level of mitigation ambition. She says this can be done through the provision of financial resources and means of implementation.

She informed the Conference that adaptation remains a key priority for Namibia and other developing countries, adding that according to the United Nations Environmental Program Emission Gap Report, developing countries would require about US\$ 300 billion by 2030 in order to adapt to climate change.

Namibia spends an average US\$70 million annually on Disaster Risk Management to assist communities affected by the impacts of climate change.

She further urged the Annex I Parties (developed countries) to deliver on their financial goal in a transparent and honest manner in order for developing countries to implement their NDCs.

The Prime Minister said the Namibian Government takes issues of environment and climate change extremely seriously and pledge her country's commitment to the Green Climate Fund and to help make the COP 24 a huge success to not only save the planet Earth, but both today and the future's generations. She is optimistic that with a strong political will, the Parties can make great strides in the implementation of the Paris Agreement.

## OPM welcomes a new PS, Mr. I-Ben Nashandi



**Mr. I-Ben Natangwe  
Nashandi  
Permanent Secretary**

Mr. I-Ben Natangwe Nashandi holds a Bachelor of Commerce from the University of Namibia and two Masters Degrees; one in Financial Economics from the University of London and another in Development Finance from the University of Stellenbosch in South Africa.

On 01st July 2015, Mr. Nashandi was appointed as Permanent Secretary of the Ministry of Poverty Eradication and Social Welfare (MPESW), where he spearheaded government social welfare programs and efforts to eradicate poverty in Namibia. Before moving to MPESW, he held a position of Deputy Permanent Secretary in the Ministry of Finance.

He is an Economist by profession with profound experience in policy formulation and implementation.

*“I am looking forward to working with everyone,” he says.*

The Prime Minister management and staff members welcomes him on board.

### HELP DESK



#### 16 Basic computer shortcuts that will make your life easy. Have fun!!!

1. Ctrl + Home – To go to the beginning the document
2. Ctrl + End – To go to the beginning the document
3. Shift + End – To highlight from current to the end
4. Ctrl + N – To open a new blank Word document
5. Ctrl + Z – To undo the last action
6. Ctrl + 1 – To effect single-space lines
7. Ctrl + 2 – To effect double-space lines
8. Ctrl + 5 – To effect 1.5-space lines
9. Alt + Tab – To switch between your open Windows
10. Ctrl + A – To highlight whole document
11. Ctrl + C – To copy
12. Ctrl + V – To paste
13. Ctrl + X – To cut
14. Ctrl + B – To bold
15. Shift + PgUp – Moves the cursor up or down a screen, selecting text
16. Shift + PgDn – Moves the cursor up/ down a screen, selecting text.

# OPM NEWS FLASH FROM THE ARCHIVES

KNOW YOUR LEADERS - OPM SPECIAL ADVISORS SINCE 2016



**Mr. Paul Hartmann**  
2016 - 2018



**Adv. Nangula Mbako**  
2018 - Current

## PM donates to vulnerable children at Aminuis



While many people spend their birthdays resting or wining and dining, receiving nice goodies, celebrating and throwing big festivities to mark an additional year to their lives, Prime Minister Dr. Saara Kuugongelwa-Amadhila, who turned 51 on 12 October 2018, spent her birthday demonstrating love and care to the vulnerable children in Aminuis.

She fulfilled the old adage that “giving is better than receiving”. While most people prefer to be spoilt with birthday gifts, she extended a hand of help and shared her birthday cake with the vulnerable children at Dr. Fischer Primary School in Omaheke region, Aminuis.

Other goodies handed over included cosmetics, 200 beds and 200 mattresses to Dr. Fischer Primary School’s hostel. Fishing sector players namely; Escalate Investments (PTY) LTD and Hangan Seafood made the donations which were officially handed over to the school by the Prime Minister.

The handover ceremony, which attracted many community members, was also attended by the Minister of Fisheries and Marine Resources Bernhard Esau, Omaheke Regional Governor Festus Ueitele, Permanent Secretary in the Education, Arts and Culture Ministry Sanet Steenkamp,

councillors of Aminuis and Otjinene, as well as local traditional and religious leaders.

Speaking at the event the Prime Minister said; “schools need to be adequately resourced in order for effective learning to take place,” adding that the government will continue to strengthen funding to schools and improve the targeting and utilisation of such funds to achieve more results with limited resources

She further commended the generous private sector partners, Escalate Investments and the O&L Group for their generous donations to the school and encouraged the rest of the corporate sector to follow this good example of trying to meet government half way so that we can pick up speed in reaching out to the most vulnerable Namibians with essential services.

## Namibia urged to embrace the 4<sup>th</sup> Industrial Revolution



*Prime Minister Dr. Saara Kuugongelwa-Amadhila (front: centre), pose for a picture with the Minister of Industrialization, Trade and SME Development; Hon. Tjekero Tweya, Chairperson of the Namibian Standards Council; Prof. Martha Kandawa-Schulz, NSI CEO Mrs. Chie Wasserfall (back row: centre) and the NSI management team.*

Prime Minister Dr. Saara Kuugongelwa-Amadhila urges Namibia to embrace the 4<sup>th</sup> Industrial Revolution and support Growth at Home Strategy with value addition to address the present and future demands of the country.

The Fourth (4<sup>th</sup>) Industrial Revolution is characterized by the fusion of technologies that is blurring the lines between the physical, digital, and biological spheres.

The 4<sup>th</sup> Industrial Revolution is known for its capacity to improve productivity, reduces excess capacity and eliminates many manual processes.

The Prime Minister, however, says there is much Namibia can do together, to develop appropriate regulatory frameworks, infrastructure and necessary skills to enable the 4<sup>th</sup> Industrial Revolution.

“Our task is to give practical expression to an economic development that will propel the industrialisation of Namibia’s economy beyond the digital age and enable us to address the present and future demands of the country,” she emphasised.

She made these remarks during the National Quality Week Commemoration on 19 October 2018. The event, which also marked the 10<sup>th</sup> anniversary of the Namibian Standards Institution (NSI), was organised by the NSI as part of the International Standards Day.

She further urged the country to continue investing in human capital by engaging stakeholders such as institution of high education and research institutions in the country to come up with relevant courses that will position the country to produce highly qualified human resources with capacity to enable the NSI to compete at international level.

The Premier stressed the need to embrace new technologies and approaches that are merging the physical and digital worlds and leverage the opportunities that arise from the new digital age.

The Prime Minister further expressed disappointment that some locally produced and widely consumed products are disqualified from being supplied to state institutions on the basis of stringent standards, although they are not posing a health risk.

“This is a self-defeating practise that should be addressed with utmost urgency as it undermines the efforts of the Government to use public procurement to promote local production and local enterprise development,” she bemoaned.

Hence, she reminded all OMAs to support the Growth-at-Home Strategy and ensure the full implementation of the Public Procurement Act which provides for preference to be accorded to locally produced goods under public procurement.

The International Standards Day (or World Standards Day) is celebrated internationally each year on 14 October to pay tribute to the collaborative efforts of thousands of experts worldwide who develop technical agreements that are published as international standards.

The Prime Minister also presided over the 6<sup>th</sup> National Quality Awards programme in honour of industries, enterprises and individuals for their contribution to quality advancement in all sectors of the Namibian economy.

## OPM wins a Bronze Medal at WIAS 2018



### OPM's Bronze Award in the Best Indoor Stands Category

The Office of the Prime Minister won a Bronze Award in the Best Indoor Stands Category at the 2018 Windhoek Industrial and Agricultural Show (WIAS) which took place from....

The Judging Criteria was based on Presentation - First Impression, Promotion- message conveyed by



Visitors engaging the OPM stand during the Windhoek Show

the stand, Customer Service – Interaction by staff and Product Display.

The OPM Trade Fair Committee says the Trade Fair Shows provide an excellent opportunity for the Office of the Prime Minister to showcase the products and the services it offers to the Public Service.

“It also remains as a good platform for disseminating information and engage the public from different sectors face-to-face taking into account that the Office coordinates the functions of all OMAs and RCs,” the Committee says.

OPM's Trade Fair objectives are, *inter-alia*, to network and market the Office of the Prime Minister in terms of its mandate, vision and mission and service delivery, to take services close to the people by distributing information and to raise public awareness on all the OPM programmes and projects and to attend to public inquiries.



## Staff members reminded to wear access cards



**Mr. Wycliff Shililifa**  
Deputy Director  
Security and Risk Management Services

**Staff members in the Office of the Prime Minister (OPM) are being reminded to wear their access cards at all times as part of security protocols and upgrades. The *Premier News* caught up with Mr. Wycliff Shililifa, Deputy Director for Security and Risk Management Services in the Office of the Prime Minister to find out why access cards are important.**

### 1. What is the purpose of these identification cards?

The purpose of identification card is twofold; identifying the staff member when visiting any OPM offices through a security verification process done either by the police officer / security officer mandated to control the entry / and exit points of OPM premises to ensure that only authorized personnel enter such premises.

Secondly, as part of customer care service, our staff should be identifiable to the public and any other person they render service to so that should there be any queries or complaint, the staff member can be easily identified. This encourages transparency in our daily activities as stipulated in the Harambee Prosperity Plan and Customer Service Charter.

### 2. Who should wear these cards?

All the staff members / employees of OPM should wear the staff identification card, irrespective of their position in the organisation.

### 3. What are the success so far with regard to the usage of the cards?

Access to OPM offices is now limited, which means less reported incidents of intrusion and theft from office. As a result, this make the staff and the Office safer than before, knowing that only permissible persons are allowed on the premises.

### 4. What are the challenges?

Some of the staff members don't wear their identification cards, and at times have disagreements with the police officers / security guards when access is refused. This makes it difficult to identify staff members from any other persons with malicious intents and it defeats the customer service / transparency purpose.

### 5. How are the usage of the cards promoted?

It is promoted by encouraging supervisors at all levels to continuously make a roll call to ensure that all staff members wear their identification cards at all the times. Additionally, a directive under the Permanent Secretary's signature was issued in this regard.

### 6. What can I do if I lost my identification card?

Any staff member who lost his / her identification card should report such incident to the immediate supervisor who will then communicate through the PS office (these are controlled security documentations hence the PS attention), where a notice or communication will be issued from the Division: Security & Risk Management Services when the staff member will be issued with the new card.

### 7. Some staff member raised concern that the access cards are too big and proposed smaller name badges instead. Your comment on that?

That's the standard size for identification cards to clearly display the face of the card holder, for security reason the name tag is not enough to identify the staff members.

## Understanding ‘social engineering attacks’

By Ndangi Amutenya



*Staff members in the Office of the Prime Minister have been receiving strange email spams or phishing mail that appears legitimate at face value and asking staff members to click on a provided link.*

*Mr. Ndangi Amutenya from the Department Public Service Information Technology Management (DPSITM) says this is part of a common phenomenon known as social engineering techniques in the IT world.*

*Social engineering, in the context of information security, refers to psychological manipulation of people into performing actions or divulging confidential office or personal information.*

*Amutenya unpacks this phenomenon in details here below.*

Nowadays, criminals and hackers now rely on social engineering techniques as their primary exploit for bypassing cybersecurity.

Social engineering attacks in an IT context, refer to attempted network intrusions and data thefts that rely on human interaction and deception to succeed rather than coding prowess.

These assaults, much like traditional scams, rely on appealing to the victim's gullibility, vanity, fear of authority, or greed in order to gather confidential information or access to key systems. Criminals can easily bypass existing security protocols by using the credentials and passwords of the duped target.

### Common Types of Social Engineering Attacks

#### Phishing emails

Phishing emails (which are disguised as legitimate correspondence), are one of the most common types of social engineering attacks currently employed. The intent of the communication is to encourage the recipient, typically through

a sense of urgency, to click on an embedded link that will route the user to an unsecure site intended to either capture user information (e.g. account, passwords) or download malware.

In a 2016 report, Verizon Enterprise identified that 30 percent of phishing emails were opened by the recipient, and that these messages were opened on average within one minute and 40 seconds of receipt. Further, 12 percent of recipients actually clicked on the enclosed link or attachment.

#### Pretexting

This strategy relies on establishing a false but believable circumstance or “pretext” for contacting your employee. For example, the scammer may pose as a supplier that needs to verify financial routing information over the phone or via email.

#### Baiting

These attacks offer the victim a potential good or item that encourages them to cooperate. One of your employees may receive a “promotional” USB drive or CD through the mail or find one left in a common area, such as a break room. The item promises something beneficial, either free music or a game, but it is actually loaded with malware.

#### Quid pro quo

Similar to baiting, these attacks rely on providing the target with a beneficial exchange for access or confidential information. Commonly, the scammer will pose as a member of the company's IT staff and offer assistance or support over the phone - all they need to “render assistance” is for the employee to provide their login information or download software from the Internet.

### What can you do to fight social engineering attacks?

#### Use technology

You should invest in modern antivirus and antimalware software that will help prevent and manage potential intrusions. Evaluate email filtering software that can identify and remove phishing attacks before they make it to an employee's inbox.

#### Educate staff

Social engineering attacks rely on either the naiveté or gullibility of your staff. Provide them with regular security awareness training that outlines common tactics and strategies that criminals will use.

Also, you need to establish clear security policies that outline whom employees may share information with and how that information should be transmitted. Create official channels for security and IT personnel to contact staff, and vice versa.

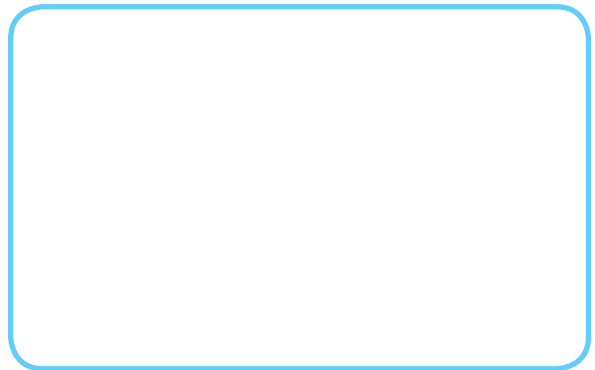
#### Identify vulnerabilities

Conduct frequent penetration tests to gauge how well your employees are prepared to handle these various attacks. The success of these tests will not only identify holes in your security policies but can also help to determine which cross-sections of your business may need further education.



## Office engagements at a glance!

Prime Minister Dr. Saara Kuugongelwa-Amadhila (Left) and her delegation including International Relations and Cooperation, Deputy Minister; Hon. Christine //Hoebes (Right) at the COP 24 Conference at Katowice in Poland on 3 December 2018.



Mauritius Hon. Minister Seetanah Lutchmeenaraidoo and his delegation paid a courtesy call to Prime Minister, Dr. Saara Kuugongelwa-Amadhila on 15 August 2018 at which a number of possible areas of bilateral relations in trade, travel and tourism, mines and energy among others were discussed.



The Mayor of Outjo town Hon. Samuel Oë-Amseb (3<sup>rd</sup> from left) paid a courtesy call to Prime Minister Dr. Saara Kuugongelwa-Amadhila (centre) on Monday, 30 July 2018. He was accompanied by his Deputy; Hon. Herold Khairabeb (2<sup>nd</sup> from right), Vice-Chairperson of the Management Committee; Hon. Louisa Kaizemi, Outjo's Chief Executive Officer; Mr. Josef Abel /Urib, Strategic Executive Corporate Communications Officer; Mr. Barthomeus !Aebab and Public Relations Officer; Mr. Aurdrey Bokkas Mazenge.



**OPM 2018 Year End Function in Pictures**

